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Kairos Utama Indonesia



Overview

Industry:
Public Sector Utility

Customer Profile :
PT. Adhya Tirta Batam

Benefits:

- Streamline Communication
- Enhance Business Efficiency
- Ease of Integration
- Cushy User Interface

ATB Public Utility Company Compels Productivity Improvement and Cost Efficient Using OCS 2007 R2

ATB (Adhya Tirta Batam) is a company that provides public sector utility especially in producing clean water in Batam Island (Kepri). This island has a unique hillock geographic pattern with more than 1 million residents spread from urban to solitary areas. ATB should furnish its employees with technology that support them to communicate with office easily. OCS 2007 presents a flexible communication way to improve ATB service performance.

PT. Kairos Utama Indonesia is a Microsoft Gold partner helps ATB to enhance communication performance with Office Communication Server 2007 R2.

The new released edition that helps ATB to streamlining their way in communicating each other.

ATB Brief Summary

In a very first time, water treatment and production was handled by Otorita Batam (OB), Government corporation that leading public general necessities especially in Batam Island.

Batam has a rapid improvement in every sides, including market demand. One of the highlighted improving object is a clean water production necessity. Regarding to this situation, OB has decided to cooperate with PT. Adhya Tirta Batam (ATB) to provide clean water production for 25 years (1995- 2020)

Today, ATB still provides water supply to all it's consumer that invested in water installation, infrastructure and consumer service. Batam population growths rapidly and ATB should provide its services consistently.

Batam consists of urban and solitary area. Moreover, ATB expected to deliver its services to hillock pattern area. Consumer had invested to get the best services. They will never tolerate to any reasons about service failure. In the other hand, How to communicate easily with team that has been sent into this isolated area? Or How ATB could improve water production and installation while they face communication problem inside organization?

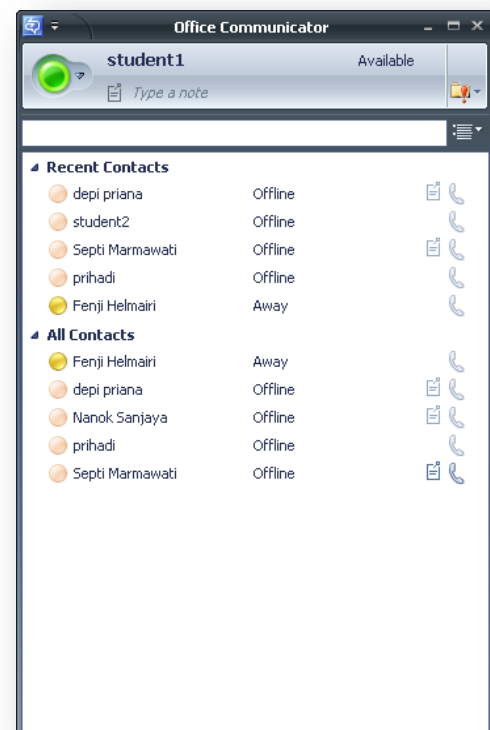
To prevent and improve, ATB needs an application that able to streamline communication, flexible and cost effective, while it has to support integration with existing commnication module and or with mobile devices.

OCS 2007 R2 makes communication becomes easy. ATB is using OCS 2007 R2 to deliver its best and fulfill all stakeholders concern in business needs.



What is OCS 2007 R2 can offers?

Office Communications Server 2007 R2 is a UC solution to streamline communications, give IT organizations the flexibility and control communications infrastructure efficiently, and provide an extensible platform for communications-enabled business processes.



Streamline Communications

ATB is using Office Communicator Mobile 2007 R2 to extend work identity (IM presence) in mobile devices, giving out-of-office information ATB workers the real-time communications capabilities needed. Built-in security that consists of communication channel encryption, transport layer security (TLS) support, and perimeter/internal network protection keep the communications experience among ATB workers information safe and secure no matter what network they have been used. Office Communicator Mobile is working with existing Office Communications Server 2007 R2 and Exchange Server 2007 applications.

Enhance Business Efficiency

OCS 2007 R2 provides cost effective way to manage organization's communications while delivering streamlined capabilities. The extensibility features allow ATB to deliver compelling solutions to their users in a flexible way without any vagues. ATB could build communications platform on a familiar infrastructure, common management tools, and a server architecture that provides the security and compliance control they need.

Ease of Integration

ATB workers manage communications at onward way across many devices and applications. OCS 2007 R2 enables an easy way to manage communications. OCS 2007 R2 possibles ATB to embed into existing line-of-business applications and use communications and workflow capabilities to automate business processes, which saves money, saves time, and improves customer service. This extensible communications platform that works with an organization's existing messaging and telephony infrastructure and can adapt to changing business needs.

Cushy User Interface

ATB implements three modules of OCS 2007 R2 : Office Communicater, Office Communicater Web Access and Office Communicator Mobile.

OCS 2007 R2 is a unified communications client that increases productivity by allowing users to communicate easily with others anytime, anywhere, by using various communication options such as instant messaging (IM), voice, and video. OCS 2007 R2 also enables Integration with Microsoft Office. This capability gives ATB different ways to communicate with each other consistently and simple though.

Meanwhile, Office Communicator Web Access (CWA) 2007 R2 is an enterprise messaging client over Web browser. Now, ATB delivers virtually anywhere access, rich presence, and enterprise instant messaging (IM) that helps workers quickly find and communicate each other. The interface designed with OCS 2007 R2 desktop version.

Today, ATB could minimize cost in additional investment because Office Communicator Mobile is designed to work with your existing Office Communications Server 2007 R2 and Exchange Server 2007 safely and easily. Single number reach, Communicator mobile for Java, rich presence, usability updates and built-in security are all benefits enjoyed by ATB.

For More Information

For more information about Office Communication
Server 2007 R2 Products
go to:
www.microsoft.com

Call our sales representative now :
62 21 576 3948
Or email us :
info@kairos-it.com

For more information about PT Adhya Tirta Batam
products and services, visit the Web site at:
www.atbbatam.com

