



Overview

Industry:
Coal and Mining Consulting

Customer Profile :
Ithaca Resources Indonesia (Ithaca)

Benefits:

- Cost Savings
- Increase IT Policy Control
- Compatibility and Management

Ithaca Resources Indonesia Improves Asset Management with Microsoft Desktop Optimization Pack (MDOP)

Ithaca is a holding company that has three highlighted business line: mining consulting and marketing services, coal infrastructure and coal mine. Ithaca provides professional services to corporate clients, in order to increase performance in daily operational, increase automation, and get flexible administrative control; Ithaca decided to migrate from Win XP to Windows 7. MDOP helps to smooth the migration shift among incompatible mining applications.

PT. Kairos Utama Indonesia is a Microsoft Gold partner helps Itacha to migrate their Windows platform to Windows 7 using MDOP to bridge incompatibility among Windows 7 and mining applications also keeps align to Ithaca IT policy..

Ithaca Resources Brief Summary

Ithaca is a holding company that provides mining consulting and marketing services, coal infrastructure and coal mining. Ithaca management focuses on maximize production to achieve commercial target but still concern to environment factors.

As a holding company with commercial target, Ithaca creates policies in running operational activities; one of them is an IT policy that holds uniformity in Operating System platform.

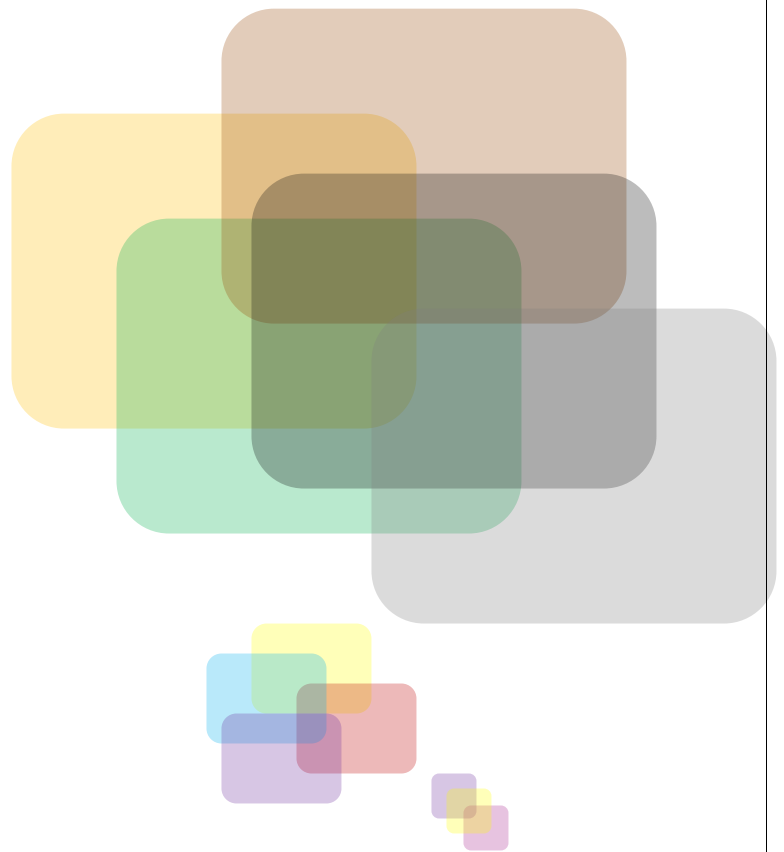
Since Ithaca decides to migrate to Windows 7 platform, it has to run a risk of some incompatibility in certain mining applications. In the other hand, testing, fixing the application, upgrading to new version that support Windows 7 and finding alternative application must be takes time.

Solution

Aligning with company business line and focus, Ithaca should not make any compromise to incompatibility among windows 7 platform to certain applications. MDOP helps to confront this concern with features Microsoft Application Virtualization (App-V) and Microsoft Enterprise Desktop Virtualization (MED-V).

MED-V helps to resolve application incompatibility through virtual PC that runs a previous version of the OS. Incompatible mining applications appear and operate as if they were installed on workstation. User could pin the application on the taskbar.

APP-V helps IT admin to centrally manage virtual services that are never installed and prevent hassle with other applications.



What is MDOP can offer?

Ithaca is using MDOP that featured MED-V and APP-V.

MED-V enables Ithaca IT group to leverage IT policy especially in accelerate the upgrade path to Windows 7 and run incompatible applications in a virtual environment. IT admin could control and manage the application inventory.

As an application virtualization, APP-V solves incompatibilities among two applications installed in the same instance of an OS. Ithaca enhanced failover protection and virtualization infrastructure. It will be more cost effective in deliver application diversity.

For More Information

For more information about MDOP
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For more information about Blue Bird Group
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