

XL Axiata Improves Operational Performance by Managing Infrastructure Activities with System Center Family

Overview

Industry:
Telecommunication Sector

Customer Profile :
PT. XL Axiata Tbk

Benefits:

- Easily manage IT Infrastructure component
- Enhance service level monitoring
- Reduce the cost of data center management

XL Axiata is telecommunication provider with broad wide network services to retail and business consumer in Indonesia. It provides services in voice, data and value added services. To support these services, IT department has many workstation, servers and devices that working at the same time and do not allowed to hassle or down at any moment. XL Axiata should sharpen their infrastructure by managing effectively.

PT. Kairos Utama Indonesia is a Microsoft Gold partner helps XL Axiata to implement System Center Operations Manager (SCOM) and System Center Configuration Manager (SCCM) in order to well managed and maintain their infrastructure conditions.

XL Axiata Brief Summary

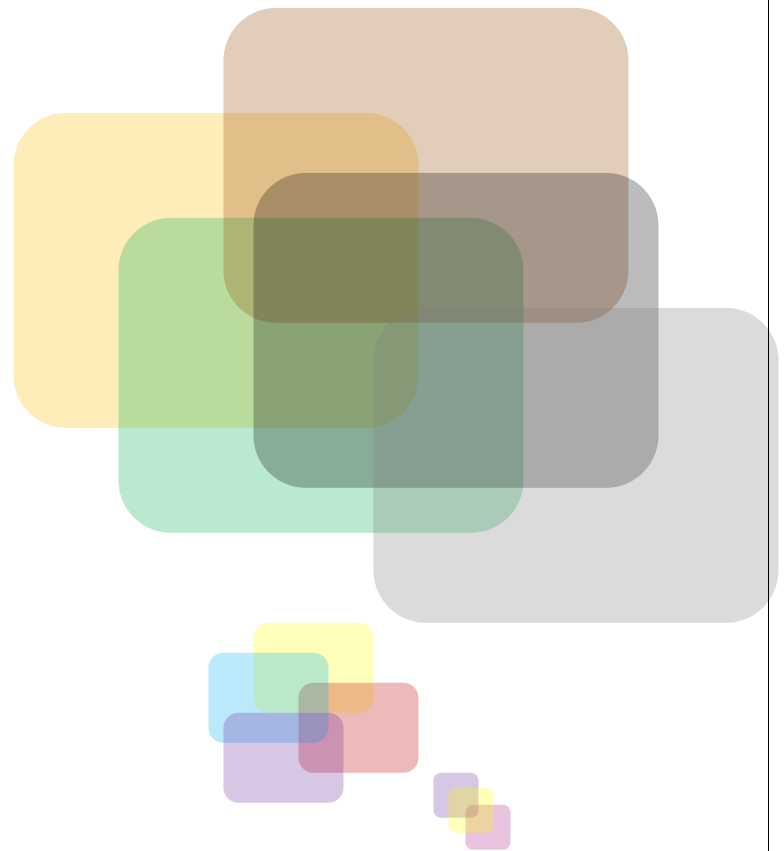
XL Axiata holds a good reputation in providing telecommunication services to retail and business in Indonesia. As a second largest telecommunication enterprise, XL Axiata has a high commitment to improve their services quality. In order to support their mission and vision, it should sharpen their infrastructure management.

XL Axiata has much storage, servers, workstations, networking devices to support their daily operations. IT groups should make sure all facilities never down at any moment. In order to fulfill this, they should well maintain and look for prevention before the problems had happened. Meanwhile, they had concern to reduce cost in power consumption.

Solution

XL Axiata implements System Center Family both SCCM (System Center Configuration Manager) and SCOM (System Center Operations Manager). SCCM plays role in assess, deploys and updates server, workstation and devices for both physical and virtual.

SCOM helps to alert and views about state, health, performance, configuration and security conditions. SCOM enable IT person to conduct activities to prevent any hassle and down by maintain infrastructure situation through user friendly user interface.



What is SCCM and SCOM can offer?

SCCM benefits:

- ✓ Centralized Power management tools help to reduce energy consumption and costs.
- ✓ Mobile device management enable XL Axiata IT groups to maintain asset inventories through mobile phones.
- ✓ Discover user and device changes quickly

SCOM benefits:

- ✓ Tracking, managing and reporting Line of Business (LOB) application service levels – reduce IT costs by streamlining IT operations.
- ✓ Simplify management infrastructure, processes and administrative expenses
- ✓ Define performance situation of infrastructure conditions (such as state, health, performance, alerts, and security situations)

For More Information

For more information about System Center Families
Products
go to:
www.microsoft.com

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62 21 576 3948
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